



IRON DOORS





Iron Door Warranty

Terms: In this Limited Warranty, the terms "we," "us," and "our" mean Builders Surplus. The terms "you" and "your" mean the consumer. The term "product" means the product the original consumer purchased.

Customer satisfaction is a priority. We aim to provide the highest quality Iron doors with top craftsmanship. We will warrant the product to be free from defects in manufacturing, materials, and workmanship from the date of purchase.

- 10-year warranty on the structure, frame, hinges, and other hardware.
- 2-year warranty on the glass. This excludes minor imperfections, scratches, and broken glass
- 2-year warranty on the finish. Finish flaking and peeling from the metal only.
- Note: Since our products are handcrafted, slight differences in the design and finish can occur. We do not consider product variances as defects.

We are not responsible for the cost of installation, removal, return (shipping), and/or reinstallation of products. This warranty does NOT apply to:

- Any products found to be defective after the warranty period expired.
- Products subjected to misuse and abuse whether by accident or other causes.
- Any problem caused by improper installation, or insufficient overhang. The depth of the overhang must be at least $\frac{1}{2}$ or greater the height of the overhang (See the diagram).
- Finish damage caused by inappropriate cleaning and maintenance.
- Normal discoloration or fading of finishes due to exposure to sunlight and other natural elements.
- Scratches, breakage, or other damage to glass, whether accidental or deliberate.
- Any door facing West or South. This causes excessive exposure.
- Products installed in corrosive environments, considered as any area within fifteen (15) miles of any coastline or in areas subjected to excess moisture such as sprinklers and pools.
- Products damaged due to a natural disaster

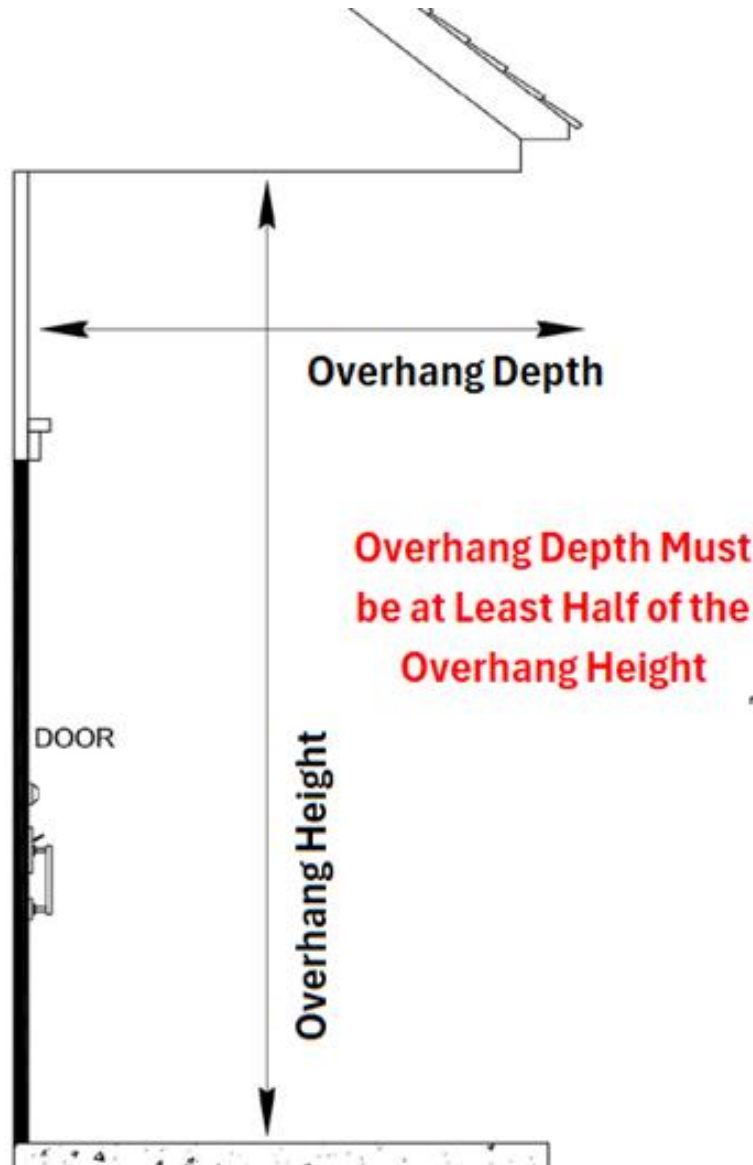
DISCLAIMER:

During the installation process, it is crucial to advise your professional installer or builder to make slight adjustments to the door frame to accommodate any potential gaps. When securing the frame to the wall, avoid tightening the screws excessively at first; this will allow for necessary adjustments. Once you confirm that the frame is perfectly straight and level, then proceed to tighten the screws fully. Proper installation of the door frame is essential for ensuring a perfect fit of the door slabs. We cannot accept responsibility for any issues resulting from improper installation.

Upon receipt of your iron door, it is imperative to immediately open the wooden crate and ensure that the packaging inside remains dry. Avoid placing the crate in an uncovered outdoor area or exposing it to rain or direct sunlight (See the proper exposure diagram). Our doors are coated to inhibit rust. However, due to the inherent properties of metal, rusting or bubbling may still occur if the doors are stored in a damp and enclosed environment for an extended period. Therefore, timely unpacking and proper ventilation of the crate are crucial. Please note that any rusting or bubbling resulting from inappropriate storage or installation conditions will not be deemed a product quality issue.

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The type of door matters. Wood, Iron, Steel and Fiberglass all have their pros and cons.



The depth of the overhang must be at least $\frac{1}{2}$ or greater the height of the overhang, or the increased exposure to sunlight and the elements will prematurely wear the finish, seals, frame, hinges, and other hardware.